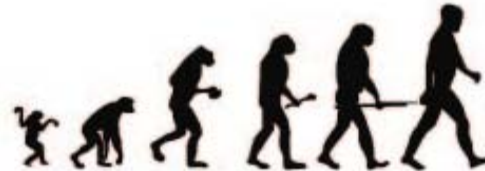




The Evolution of a Security Culture

“Pitfalls, Partnerships and Petri Dishes”

Protective Security in the ACT Government



Mr James Henry

Senior Director- Security & Emergency Management Branch



What is Security?

Security is the establishment and maintenance of a variety of measures designed to protect personnel, information, and assets

Commonwealth Protective Security Manual



What is a Security Culture?

“The safeguarding of physical and personnel welfare or information.”

HM Government Cabinet Office – ‘Preparing for Emergencies 07’



What is a Security Culture?

Security culture includes characteristics and attitudes in organisations and of individuals, which establish that issues relating to protection against the loss, theft, and deliberate malicious acts on the other hand, receive the attention warranted by their significance.

International Atomic Energy Agency



Characteristics of a Security Culture?

- The degree to which all personnel, from senior managers and supervisors down to the most junior operators, are aware of and committed to widely understood security requirements and best practices.
- The degree to which available and affordable security technology is put to use, kept in good working , and improved.
- The degree to which security regulations and procedures are implemented and personnel are motivated to accomplish their security-related tasks.

International Atomic Energy Agency



What is a Security Culture?

Contrary to what some people think a security culture is not about adopting a bunker mentality and hiding ourselves away from the world...

What we need is a security culture which is based on a calm and rational assessment of risk

Ian Carnell SIG 2004



5 POISONS OF A SECURITY CULTURE

Inaction

Ignorance

Arrogance

Complacency

Panic



Why the ACT Government needs a Protective Security Culture?

- Post 2001 – a raised awareness of security
- Sound use of risk principles/strategies essential to effective corporate governance
- Good security practices are essential to good government
- Secure information and assets from compromise, loss or unauthorised disclosure



Security and Emergency Management Branch

SEMB provides of Whole-Of-Government coordination of:

- **Protective Security**
- **Counter Terrorism**
- **Critical Infrastructure Protection**
- **Emergency Management**
- **Closed Circuit TV**
- **Territory Crisis Centre**

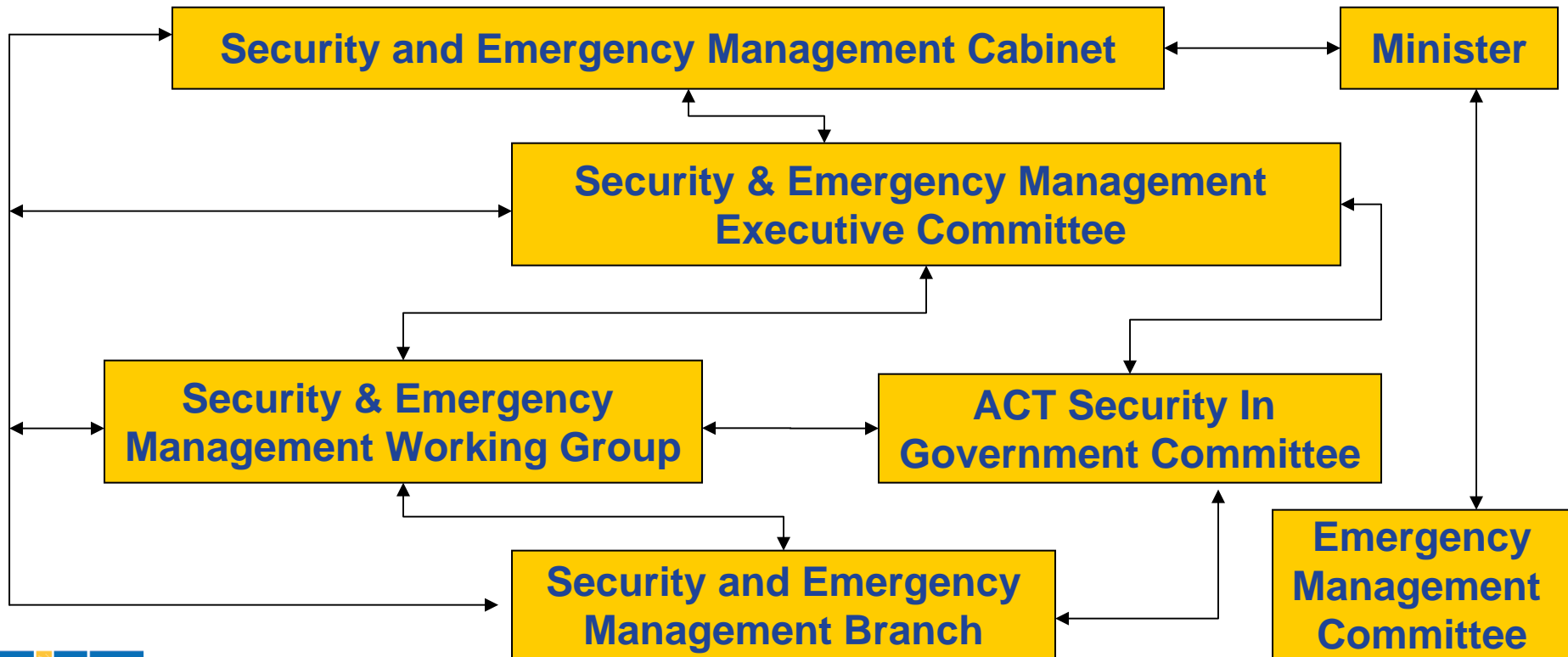


ACT Government – Key Stakeholders

- **Ministers and Security and Emergency Management Cabinet**
- **Chief Executive Officers**
- **Senior Executives**
- **Agency Security Advisors (ASA)**
- **Agency Security Officers (ASO)**
- **All staff – all agencies**
- **AFP ACT Policing**



ACT Security & Emergency Management Governance Framework





Partnerships and Stakeholder Engagement

- **Consultation and participation with Australian Government agencies**
- **MOU for the protection of National Security Information**
- **National Security vetting through the Australian Government**



ACT Protective Security Initiatives

- **ACT Protective Security Policy and Guidelines**
- **Protective Security Survey**
- **Protective Security Training and Awareness Framework**
- **ACT Government Vetting Policy**
- **ACT Contact Reporting and Awareness Scheme**



Growing the culture

- Cultural Change – shift in thinking
- Small steps – finite resources
- Coexisting in the ACT with the Commonwealth
- Benchmarking the environment
- Avoiding the bollard theory of security



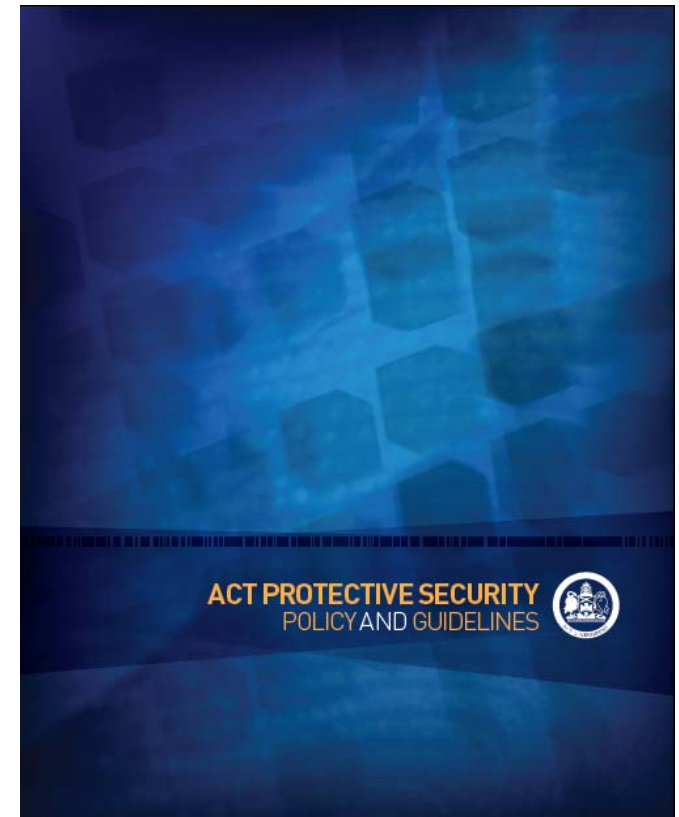
"It was getting mouldy, so I threw it out."



ACT Protective Security Policy and Guidelines

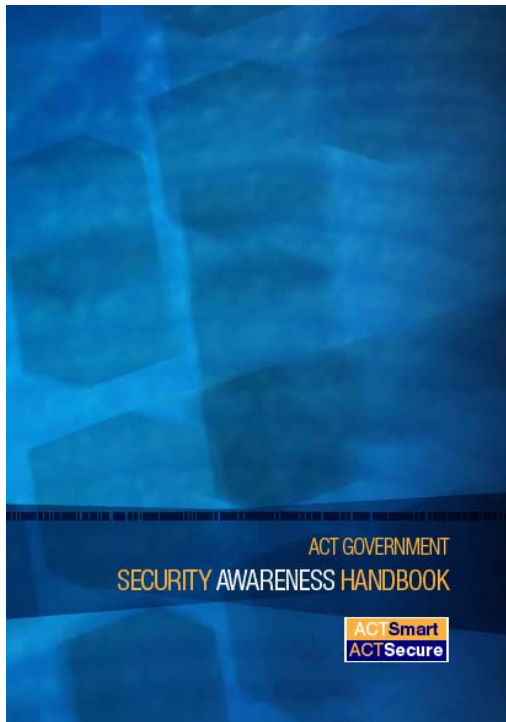
The Guidelines contain six sections:

- General Principles, Roles and Responsibilities
- Security Risk Management
- Information Security
- Personnel Security
- Physical Security
- Monitoring, Reporting and Investigations





ACT Government Security Awareness Handbook



The ACT Security Awareness Handbook:

- Generates general security awareness and understanding across ACT Government.
- Highlights the key principles of the ACT Protective Security Policy & Guidelines.
- Explains the roles and responsibilities of ACT Government staff in ensuring a secure work environment



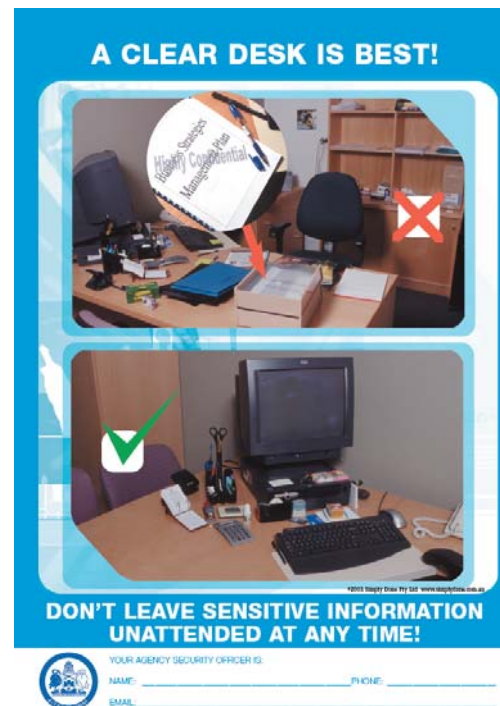
ACT Vetting Policy

- **Developed by the ACT Security-in-Government Committee (ACTSIGC)**
- **Guidelines for vetting procedures for national and non-national security clearances**
- **Service agreement with the Australian Security Vetting Service (ASVS) for the provision of national security vetting services**
- **SEMB – coordinates all requests for national security clearances with ACTGOV agencies.**



Training and Awareness - Publications

- Brochures/Best Practice Guides
- Awareness Posters
- Newsletter
- Web page





Training and Briefing - Personnel

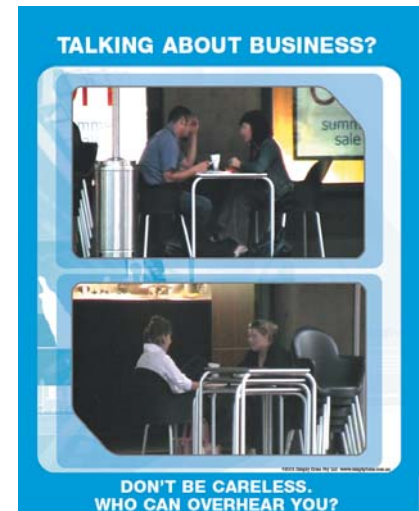
Training:

- Security Awareness
- Specialised Agency Security Adviser (ASA) and Agency Security Officer (ASO)

Training

Briefings:

- Holders of National Security Clearances
- Contact Reporting Scheme
- Security Incident Reporting
- Specialist briefings for Chief Executive Officers (CEOs) and ASAs



YOUR AGENCY SECURITY OFFICER IS:
NAME: _____ PHONE: _____
EMAIL: _____



Working to make an effective security culture

- Consistent whole-of-government approach
- Risk management principles and practises
- Relevance within the broader environment
- Visibility
- Multi-layered engagement



Working to make an effective security culture(2)

- Education, awareness and training
- Effective processes and policy
- A vigilant workforce
- Continuous improvement





The Road Ahead – Challenges for the Future

- Time and resources
- Relevance
- Expanding ACT Public Service
- Information Technology
- Compliance





Questions

ACTSmart
ACTSecure

REMEMBER:
**Security is Everyone's
Responsibility**

